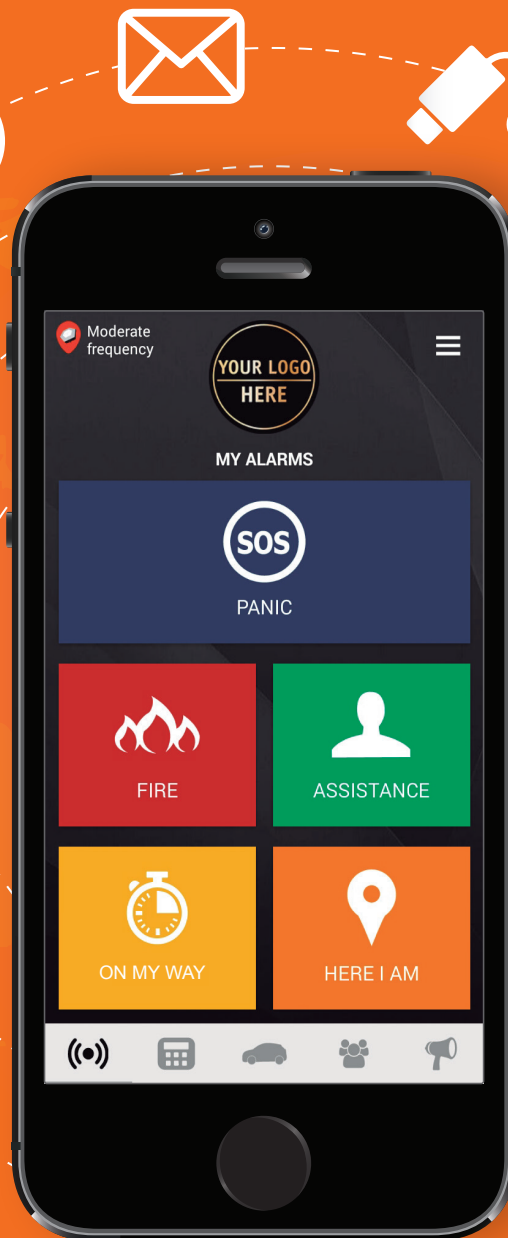




# SmartPanics · Global App

THE NEW DEFINITION OF SECURITY

Your customer deserves the best security service



- My Alarms
- My Accounts
- My Vehicles
- My Group
- My Cameras
- Push Notifications

Available for:



Android



iPhone

**SoftGuard**

The customers' demands have evolved when it comes to security services

## Is your company/organization prepared to bring the solutions they demand?

We agree the customer won't admit to have security coverage just at home or at their office anymore. They want to be protected 24/7, wherever they are.

Now SmartPanics turns into a security global app for your customers, bringing multiple control and management function, as well as mobile monitoring.

Every member of the family or company, of every account,

needs a SmartPanics app activated. To add this service closes the circle of full security for the user.

The goal is that the users find an answer and a solution to their own security and their family's or their work group's to any circumstance or need, with this app that, customized with your organization's logo and colors, will follow them everywhere, at all times.

## The app is divided into main functions and secondary functions

### MAIN FUNCTIONS

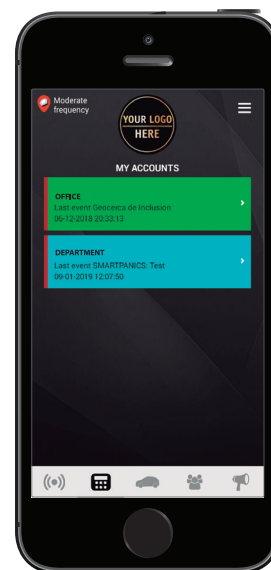
## My alarms

### Panic buttons



The panic button **ON MY WAY** allows a passive start, either by a countdown timer or estimating the time of arrival according to the preset destination. This feature allows sending auto-photo during the route and the immediate sending of the alert in case of emergency. A customized message can be assigned to contacts indicating the path started and the time it will take to complete it. During SOS or any other alarm, the system allows sending photos of the reel or taken at the time of the emergency with the smartphone frontal or back camera, sending audio clips to the user's will or pre-authorized audio listening from the central station, video clips, one-touch calls to the central station and free text sending. The service provider can define which buttons are available for each user.

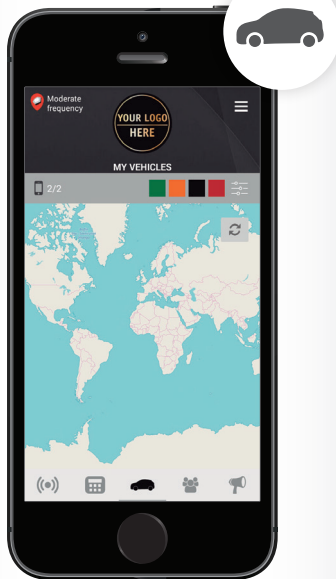
## My accounts



It provides access to all the users' fixed monitoring accounts, to visualize the events history, as a report or on the map, with different filters by type and quantity of events.

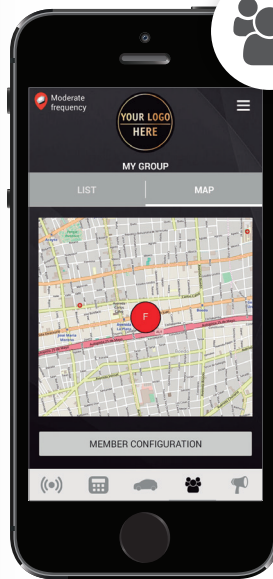
It also allows displaying all the information such as general data, users, zones, contacts, schedules, calls, notifications, alarm panel info, etc.

## My vehicles



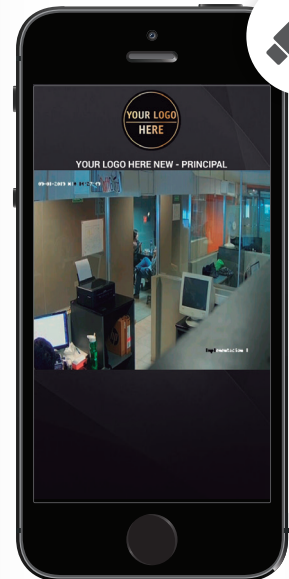
The customer can access to their monitored vehicles, view the last position of each one on the map, issue historical routes and events, manage data and report changes. This feature requires the TrackGuard module.

## My group



It allows unifying the control of family or working security, integrating the SmartPanics of multiple members into one set. They can be categorized either as member or administrator. Administrators can check current and historical position of the members and their events, define geofences and change their configuration. They can also set a maximum speed to generate an alert if said speed is exceeded by a member. All the alerts are automatically notified through e-mail, SMS or Push to all the interested parties.

## My cameras

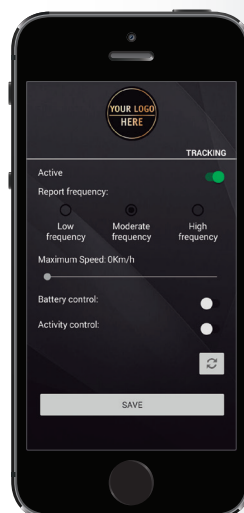


It allows the customer to access their own video sources such as IP cameras, DVR, NVR and any other device compatible with RTSP. All the links to the videos can be chosen from a menu and displayed with live images (in real time). This feature requires the SG Video module (video verification).

### SECONDARY FUNCTIONS

## Tracking

Each app can be preset to report its location to the server according to a time-distance routine calculation, setting these 2 parameters for each unity however it's convenient. The administrators of a group can preset it on and off, as well as modify the units of time-distance of each member. The location report will run with the app on the background, even if the user is not using it.

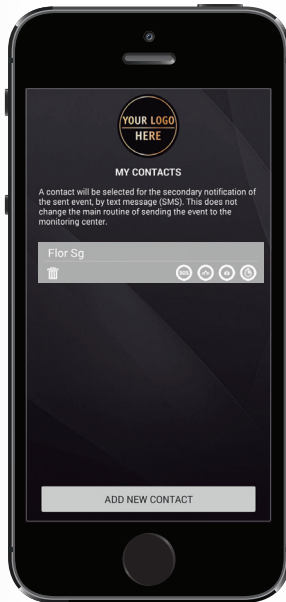


## Geofences



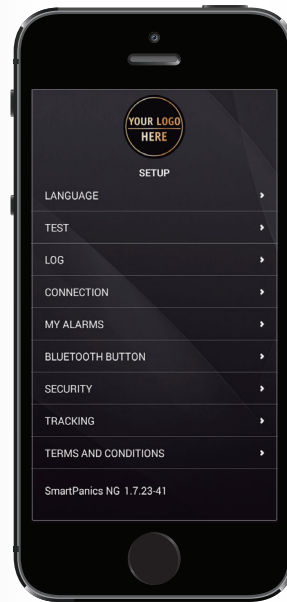
Users can define any number of geofences (inclusion or exclusion) for the members. They can be created from the administrators' apps and the system uploads them and activates them on the members' apps. Once geofences have been created, it is possible to define alerts via email, SMS or push to notify the concerned parties each time the user arrives or leaves each zone.

## Contacts



Each time a user presses a button, the App is able to send events notifications to their contacts, apart from the automatic notifications system of the server. These notifications are sent by SMS and the system relates each button event with one or more contacts.

## Settings



With this menu, the user can establish the connection to the service, activate TEST, set event timers and alarm sounds, create a PIN to block unauthorized access, check the operation LOGS and send it to the provider of the service to be checked, modify the TRACKING configuration if administrator, suggest new users to the system and read their service conditions.

## Test



The final user can test the entire system from the test button. This function places the Smartphone on the map with the street name to confirm the GPS system works as it should. At the same time, this position is sent to the system server, receiving a confirmation if the communication is working properly and also indicates the communication method used by the app.

## Push notifications

This service allows the monitoring center to notify through the famous 'balloons' all issues and interest matters to the final users. The administrator can receive all the alerts that have been sent by their group members through a push notification, being able also to receive security advices, account status, promotions, etc.

